



## 2021 Travelers Risk Index on Distracted Driving for Businesses

### Business Driving Collides with the Pandemic

The effects of COVID-19 on roadways and risky driving



#### Small change in business-related driving

**39%** of the workforce drive a vehicle for work purposes daily or almost daily vs. **46%** pre-COVID.



#### Reachable, but risky

**24%** of drivers are responding to work-related calls, emails or texts, as many may be feeling the pressure to always be available.

**46%**

of these drivers respond to work-related calls, emails or texts while driving because they think it might be an emergency.

**29%**

of these drivers say their boss will be upset if they don't answer work-related calls, emails or texts while driving.

**2 in 5**

(40%) managers expect employees to answer work calls while they are driving.



**27%**

of managers say an employee has had a distraction-related crash while driving for work.

### Are we meeting our own standards?



**3 in 4** (73%) companies have a distracted driving policy, but enforcement is inconsistent.



**74%** of companies do not consider distracted driving to be of great concern.



In fact, **48%** of business managers expect employees to frequently respond to work-related calls, texts or emails when out of the office.

### Here's what you can do:



#### Communicate safe driving policies

**57%** of respondents say their company does this.



#### Stop notifications

Just **20%** of policies require employees to set the Do Not Disturb feature on their phone before driving.



#### Speak up

Only **9%** of people say they've spoken up to a colleague who was driving distracted.



**Learn more about** the Travelers Risk Index and techniques you can use to reduce distracted driving behaviors.

Visit [travelers.com/DistractedDriving](https://travelers.com/DistractedDriving).

