

# Frequently Asked Questions: Insured TravPay®



## • What is TravPay®?

TravPay® is Travelers' pay-as-you-go billing option for guaranteed cost workers compensation policies that allows businesses to link their payroll directly to their premium payments.

## • Who is eligible for TravPay®?

TravPay® is available to businesses of any size, large or small.

## • How does TravPay® work?

Travelers has worked closely with our partner **InsurePay®** to deliver a secure portal with the best customer experience for payroll reporting. You can choose to self-report or, if your business uses one of the many payroll services that reports directly to **TravPay®**, payroll can be reported on your behalf. Premium is calculated based on reported payrolls and automatically debited from your bank account.

## • How do I know if my payroll provider participates with TravPay®?

You can check here: [Participating Payroll Providers](#) or use the Payroll Provider search engine at [travelers.com/travpay](#). If your payroll provider does not currently participate, you will be given the option to provide their information after registration and they will be contacted to see if they are willing to report on your behalf. If they decline, you would simply self-report.

## • Is the process complicated?

Absolutely not! **TravPay®** has an easy-to-follow setup process – all you need to do is provide a few simple pieces of information and you're ready to go.

## • What are the benefits of TravPay®?

Benefits include:

- No down payment
- Real-time premium calculations, which can result in improved cash flow and reduced audit exposure
- Automatic premium deductions

## • Is there a cost?

No! **TravPay®** is a free billing option available exclusively for Travelers' workers compensation clients.

## • What safeguards are in place to keep my personal information safe?

Travelers and **InsurePay®** are committed to protecting your personal information. All data is transferred via a secure transmission with industry-standard SSL encryption to prevent unauthorized access.

## • How can I learn more about TravPay®?

Contact your local agent for more exciting details about Travelers **TravPay®** or visit [travelers.com/travpay](#).